



Reigate Hill

Privacy Policy

www.reigatehillgolfclub.co.uk

This Privacy Policy sets out how we, Reigate Hill Golf Club, obtain, store and use your personal information in line with EU legislation and data protection law of 25th May 2018.

By using our website, <http://reigatehillgolfclub.co.uk>, you agree to the use and treatment of your personal information in accordance with this Privacy Policy.

When do we collect or obtain personal information about you?

We collect personal information when you provide it to us:

- When you fill in a form on our website
- When you contact us by phone, email or in writing
- When you use post or react to our social media channels

Where permitted by law we may also receive information about you from third parties such as affiliates, business partners, credit and fraud checking services as well as third parties with whom we have had no prior contact.

How we collect anonymous information about your behaviour

We indirectly collect anonymous information about you to get a general idea of how our website is performing, this information is not linked directly to you but third-party services outside of our control may use this to profile your activities and provide relevant advertising in other platforms. This may occur at any time while you are browsing our website.

How do we protect your information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.

We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep this information confidential. In addition, all

Reigate Hill, Gatton Bottom, Reigate, Surrey RH2 0TU
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sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology through Intelligent Golf.

Do we use ‘cookies’?

Yes. Cookies are small files that a site or its service provider transfers to your computer’s hard drive through your Web browser (if you allow) that enables the site’s or service provider’s systems to recognise your browser and capture and remember certain information. They are also used to help us understand your preferences based on previous or current site activity, which enable us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Understand and save user’s preferences for future visits.
- Keep track of advertisements.
- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent out, or you can choose to turn off all cookies. You do this through your browser settings. Since the browser is a little different, look at your browser’s Help Menu to learn the correct way to modify your cookies.

If you turn cookies off, some of the features that make your site experience more efficient may not function properly.

Third Party Cookies

We use other services to help us to deliver our website, and they may also store cookies on your device to display personalised content or to gather statistics while you are viewing our website. We’ll list those in detail and give a brief overview of why and how we use them.

Third-Party Services we may share data with

Analysis Tools

We use the following third-party services to track and monitor visitor flows and behaviour.

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Google Analytics

Google analytics provides us with detailed web statistics and real-time monitoring to help us measure the performance of our website. Google's privacy policy is available in full at <https://www.google.com/policies/privacy/>

PCC Stars

Our website hosts. PCC Stars monitor all our inbound and outbound traffic via the website.

Social Media Services

Some pages of our website may connect with the following social media services. These may use third party cookies to connect with your own account to provide personalised content.

Facebook

We use functionality from Facebook to display personalised content, or to allow you to share content with your friends. We do not have any direct access to information relating to your Facebook account. For detail on Facebook's privacy policy please visit <https://www.facebook.com/privacy/explanation>

Twitter

We use functionality from Twitter to display personalised content or to allow you to share content with your followers. We do not have any direct access to personal information relating to your Twitter Account. For detail on Twitter's privacy policy please visit <https://twitter.com/en/privacy>

Email Communication Services

We use the following third-party services to send email, so they will indirectly have access to a portion of your activity and some of your personal details. Once an email leaves system we use directly, it may be routed through any number of other systems.

Intelligent Golf

Intelligent Golf provides a means for our website to send emails to staff and visitors, as such information will be passed through their services. Email content is retained for logging purposes for a short time. Intelligent Golf's privacy policy can be reviewed in full at: <https://www.intelligentgolf.co.uk/cookie-usage.php>

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Our Details

Our company name is Reigate Hill Golf Club and we operate from Gatton Bottom, Reigate, Surrey, RH2 0TU. You can contact us directly via the website, email at golfmanager@reigatehill.co.uk or telephone on 01737 645577.

Questions or Complaints

You can contact our data controller in writing by sending correspondence to our operating address listed above or directly send your message to Richard Leeves at the email above.

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