

# TROLLEY POLICY

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## THE USE OF TROLLEYS/PERSONAL RIDE ON BUGGIES AT REIGATE HILL GOLF CLUB

It is the stated aim of Reigate Hill Golf Club to provide an attractive, impressive, enjoyable and challenging golf course, set and maintained to recognised and established high standards that enables golf to be played 'near all year round.

## WINTER WHEELS - AMENDMENT TO TROLLEY USE POLICY

We would encourage all players, who are able to do so, to use carry bags and carry their clubs if they are playing in the winter months even if it means a reduced number of clubs in the bag.

We will endeavour not to impose course closures or trolley bans unless they are absolutely necessary. To assist in this, and at the same time making continued trolley use available to as many members that need them or wish to use them, there will be a compulsory 'Winter Wheels Rule'.

'Winter Wheels Rule': - Where in the view of the Club Management and in consultation with the Course Manager conditions reach a point that the continued use of Electric trolleys with standard summer/general use wheels or push/pull trolleys with narrow wheels will be detrimental to the course the following will be implemented:

### ELECTRIC TROLLEYS

Use permitted only if they are fitted with 'Winter' wheels on the rear drive wheels i.e. the Hedgehog wheels or similar non-smooth surfaced wheels including Pneumatic wheels with tread patterns. Members are also encouraged to change to lithium batteries, which are much lighter when battery renewal is due.

### PUSH/PULL TROLLEYS

If an electric trolley does not meet the above criteria then a player may use a push/pull trolley but these must be fitted with wide wheels (3 inches (75mm) wide or above) – the wheels do not have to be winter wheels as they are not prone to skidding. Trolleys with narrow wheels (less than the above) are not permitted.

During the period that the 'Winter Wheel Rule' applies all Players, Members and Visitors alike and without exception who wish to use a trolley on Reigate Hill golf course will have to comply with the points referenced above.

For clarity the 'Winter Wheels Rule' dispenses with the 'Restricted trolley use only' rule – therefore those who were exempted by that provision are required to adhere to the 'Winter Wheel Rule' if they wish to use a trolley.

So, the 4 stages will be – Normal use> Winter wheels rule> Total trolley ban > Course Closed

### **TRAFFIC MANAGEMENT ROUTES**

In addition, Traffic Management schemes around the course as you will have noticed have already been applied. We would ask that all players respect and follow these routes, whether carrying or using a trolley.

### **GENERAL USE**

Members and Visitors alike are welcome to use trolleys, motorised or otherwise, when the conditions of the course are suitable and it has been deemed appropriate by the Course Manager or his Deputy.

When doing so, users are requested not to take their trolley or buggy:

- Onto the tees and greens
- Between a green-side bunker and the green
- Onto the fringes & aprons of the greens

### **RESTRICTED TROLLEY USE (“EXEMPTED TROLLEYS ONLY”)**

There are occasions when it will be necessary for the safety of the staff and the users of the course to restrict the use of trolleys due to the course and weather conditions. This will be declared by the designated green keeping staff member in consultation with Club Management where conditions:

- Present Health and Safety issues, or
- Will lead to excess damage to the course

Where there is Restricted Trolley use, only the following will be able to use trolleys:

Members and visitors with a medical exemption certificate, where in the opinion of their doctor they are unable to play or have undue difficulty in playing golf without the use of a trolley or buggy because:

- They are suffering from a disability within the meaning of Section 6 of the Equality Act 2010 or any statutory modification thereof, OR
- Their medical or physical condition precludes the physical carrying of golf clubs for a full 18 hole round either permanently or long term, OR
- Their medical or physical condition precludes the physical carrying of golf clubs for a full 18-hole round for a period specified by their Doctor

#### **RESTRICTED TROLLEY USE (EXEMPTED TROLLEYS ONLY) – VISITORS**

Visitors wishing to use a trolley when use is restricted to 'exempted trolleys only' must produce a copy of a valid medical certificate to the Golf Shop staff before playing the course.

#### **TOTAL TROLLEY BAN?**

In circumstances where, in the opinion of the Course Manager or his Deputy in consultation with Management of the club the prevailing conditions, including amongst other factors, the course or parts of the course, the environment or the weather

- are unfit and/or unsafe for trolley or buggy use, or
- present Health and Safety issues for the users of trolleys or buggies, or other users of the course including our staff

#### **A total trolley ban will be applied.**

In these circumstances no members or visitors will be permitted to use trolleys, motorised or otherwise, irrespective of the person's possession of a medical exemption certificate.

## Authorised Personal Ride on Buggy – Total Trolley Ban

For clarity and in the interests of Health and Safety when a Total Trolley Ban is in force it will also apply to the use of an 'authorised' Personal Ride on Buggy, irrespective of the individual member or visitor having satisfied any other prerequisites of the club in relation to the use of such a buggy.

When the use of trolleys is restricted to 'exempted trolleys only,' those authorised to use a personal ride on buggy may do so, providing that they personally undertake a dynamic risk assessment and establish that it is safe for them and other users of the course to use a buggy at that time. This is the personal responsibility of the individual user.

### HOW DOES THIS AFFECT ME?

In the case where use of a trolley is restricted to 'Exempted Trolleys only' those members or visitors who are disabled or who have medical or physical conditions which preclude their physical carrying of golf clubs for a full 18-hole round will be able to continue to play golf with the use of a trolley/ personal ride on buggy when use by the general membership or visitors is not permitted.

The determining factor will be a signed Doctors Medical Exemption Certificate because either:

- A) The player is suffering from a disability as defined under section 6 of the Equality Act 2010 i.e. A person has a disability if (a) they have a physical or mental impairment, and (b) the impairment has a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities, OR
- B) A player's capability to carry a set of golf clubs for a full 18-hole round is precluded by their specific medical or physical condition. Age alone will no longer be the sole determiner.

However, when conditions warrant the imposition of a 'Total' trolley ban, no member or visitor will be permitted to use a trolley.

**Q. I want to use a trolley when use is restricted to 'Exempted trolleys only' – what do I need to do?**

A. Those members who are disabled or who have medical or physical conditions which precludes their physical carrying of golf clubs for a full 18-hole round should see their Medical Doctor and ask them to sign a Medical Exemption Certificate with the appropriate endorsement.

Once signed the certificate should be submitted to the General Manager of Reigate Hill Golf Club, who will take a copy of the certificate. Those members with a permanent or long-term certificate will be noted within the Intelligent Golf System.

Visitors who are disabled as defined under section 6 of the Equality Act 2010 or who have medical or physical conditions which precludes their physical carrying of golf clubs for a full 18-hole round will be required to produce a copy of their Medical Exemption Certificate signed by a Medical Doctor, if they wish to use a trolley where the use is restricted to 'exempted trolleys only'.



Reigate Hill